



CONFIDENT FIRST LINE LEADERSHIP

SUPERVISORY DEVELOPMENT PROGRAMME

CERTIFICATION	NQF 4 Further Education & Training Certificate in Generic Management: Food Manufacturing (SAQA registered qualification ID 58345 - FoodBev SETA)
ENTRANCE REQUIREMENT	NQF 3 Communication, NQF 3 Mathematical Literacy, NQF 3 Computer Literacy
TARGET GROUP	First line supervisors or team leaders
DURATION	Learners spend a total of 34 days in the classroom over a period of 12-18 months

MODULES

- Calculations at Work
- Communication at Work
- The Role of the Supervisor
- The Team as a Link in the Supply Chain
- Team Performance
- Team Budgets
- Team Workflow, Productivity and Problem Solving
- Team Behaviour

WHY THIS LEARNERSHIP?

Supervisors will become competent in the essential skills of:

1

- Cascading objectives
- Planning and organising
- Tracking performance
- Problem solving and decision making
- Motivating and leading shop floor teams

2

They will leave the programme with a toolkit and templates for these essential skills

