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To Whom It May Concern

17 Learners from Chill Beverages have recently completed the NQF 3 Packaging learnership with Optimum Learning Technologies and I have been asked by Optimum to reflect on highlights and lowlights.

A highlight of this learnership was the contribution made by the lead facilitator. The man has a deep understanding of our particular manufacturing environment, learners quickly developed respect for him, and he frequently went the extra mile in terms of meeting, coaching and assessing learners while on day or night shift.

Our skills development facilitator and the Optimum project management team developed a healthy relationship and were easily able to deal with administrative hurdles, track learner progress, and satisfy SETA quality requirements.

All 17 learners who embarked on the learnership have successfully completed it within the planned time frame.

The learning modules and the assessments were fit-for-purpose and aligned to our Standard Operating Procedures.

There weren't any lowlights to speak of.

We do realize that these learners now need on-going support and encouragement if they are to sustain the standards of performance established during the learnership. As an organization we have plans in place to provide this on-going support and encouragement.

Sincerely



Phillip Steenkamp
Director: Production & Technical

CHILL BEVERAGES INTERNATIONAL Reg No: 2001/008410/07

Physical: 86 George Blake Avenue, Plankenburg, Stellenbosch 7600, South Africa
Tel: +27 (0)21 886 8842, Fax: +27 (0)21 887 1005, Email: info@chillbev.co.za, Website: www.chillbev.co.za

Directors: Gary de Bruin, Grant Hobbs, Joe le Roux, John Steyn, Michael Prins, Phillip Steenkamp, Ross Hobbs.

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