

NQF 4: SUPERVISORY DEVELOPMENT PROGRAMME

SAQA Registered Qualification ID 58345

Further Education & Training Certificate: Generic Management: Food Manufacturing

Detailed fact sheet available
on request

LEARNERSHIP



Overview

This programme has been designed in collaboration with experienced manufacturing executives to address the specific competencies required by supervisors in an operations environment. The emphasis is on providing *hands-on skills* as opposed to *textbook* knowledge provided by other courses.

Participant Profile

Supervisors who are required to lead high performance teams in an operations environment.

Duration

Learners spend a total of 34 days in the classroom over a period of 12 months.

Modules

1. Calculations at Work
2. Communication at Work
3. The Role of the Supervisor
4. The Team as Link in the Supply Chain
5. Team Performance
6. Team Budgets
7. Workflow, Productivity and Problem Solving
8. Team Behaviour

Learning & Assessment

Learners are provided with tools and templates relating to setting team objectives, planning and organizing resources, tracking performance against objectives, problem solving and decision making. They practise using these tools in the classroom and are empowered with a practical toolkit for use in the workplace.



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